



MASS Inquisitor Services

Batch Services

MASS has developed the collection industry's premier batching service. Our proprietary batching logic is augmented with a system hygiening process to optimize both accuracy and hit rate. Our batch product is not designed to provide the most matches but the *best* matches. Batching allows you to easily automate your collection process, saving you valuable time and money. Clients using our batching services typically search for current addresses, land line phone numbers, cellular and non-pub numbers. Best of all, we only charge for found results rather than a per record inquiry basis. MASS is so confident in our batch product that we guarantee the results or your money back.

MASS Inquisitor II

Collection agencies require access to accurate and reliable information to local individuals or businesses. Having real-time, on-line access to up-to-date telephone company directory assistance and Social Security databases, can provide vital information and leads to support collection activities.

MASS Inquisitor II provides easy, yet powerful directory assistance searching capabilities using a sophisticated searching algorithm that only requires a few letters of a person's first and last name. Accessed through standard web browsers (Microsoft Internet Explorer or Mozilla Firefox) *Inquisitor II* enables users to access and search the same database that telephone companies utilize for directory assistance '411' services. The listings information is updated daily from telephone company records, ensuring that the most up-to-date, nationwide data is available to a collector or skip tracer.

Inquisitor II also provides integrated access and advanced searching capabilities for its national Social Security database. The SSN database is updated daily, in addition to monthly and quarterly COA and NCOA refreshes. Accessing this database will enable users to identify, or verify, the most current and previous addresses of an individual and family members. Social security numbers, date of birth, date of death and information on spouses and family members are also available.

Statistics and Administration

MASS provides an easy to use GUI for analyzing usage on a real time and historical basis. Statistical information includes usage per user by hour/day/month with associated cost. The system can optionally require the user to enter an account number so usage can be tracked by account.

The **Administration** page provides a workforce management tool for administrators. Users can be added, deleted, assigned passwords and add or restrict functionality. Especially useful is the **Wallet** feature, which allows the administrator to budget a dollar amount on a per user basis that limits monthly usage. The wallet automatically refreshes at the beginning of each month with the users designated amount or when updated by the administrator.

About MASS Inc.

MASS Inc. has over 15 years of collections industry experience and is the largest provider of directory assistance products and services to the Independent Telephone Company operator services market. MASS Inc. provides custom services and applications to various markets such as; public safety, law enforcement, credit, collections, anti-fraud and operator services.

For more information or to sign up for our services please visit our website at:

<http://www.mass-it.com/> click on **Request New Account**
and use **Promo Code: COLLECT** to receive a special offer.

*Contact us today to set-up access and initial user training or to discuss your particular business needs.
Call (919) 281-6277 x251 or sales@mass-it.com and mention **Promo Code: COLLECT**.*